# **Wholesale Pricing**

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March 23, 2015





# **Objectives for today**

To provide a further overview of:

- Wholesale pricing-related changes that are being implemented associated with the government's announcements
- Upcoming changes that **impact industry** partners
  - Manufacturers, agents and suppliers
  - Wholesale customers
  - Hospitality customers
- Key timelines and next steps

Ultimately... to continue improving the way that we work together in furthering the modernization of the beverage alcohol industry in British Columbia.



## **Discussion** points

- Objectives for today
- Wholesale pricing: background
- Key upcoming changes: what and when?
- Next steps
- Questions



## Background

- 2013 B.C. Liquor Policy Review
- New Wholesale pricing model
  - Common wholesale pricing for all industry partners
  - Increased transparency
  - Implementation April 1, 2015

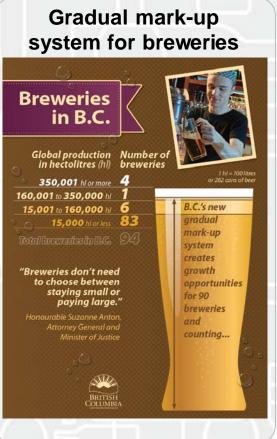




#### Wholesale pricing: overview of the government's announcements

In association with licensing and other changes, steps aimed at modernizing BC's liquor industry include:

# Common wholesale price for all retailers Prices as of April 1, 2015 cost to retailers will be set by the BC Liquor Distribution Branch. ve market in B.C. and a level playing field for all retailers, including i



#### Increasing convenience to consumers

Ability for some of these to include:

- Eligible grocery stores to sell alcohol
- BCLS expanding operating hours for approximately 160 stores
- Ability for BCLS to offer refrigeration.

To be implemented by April 1 2015



## **Discussion** points

- Objectives for today
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- Key upcoming changes: what and when?
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- Questions



#### Key upcoming changes: what and when?



Hospitality Customers



No significant changes anticipated

Hospitality will continue to pay LDB Established Retail Prices, plus GST

Ordering channels will not change





## Key upcoming changes: what and when?

Manufacturers, Agents & Suppliers

Implementation of new wholesale pricing model

**Revised wholesale reporting** 

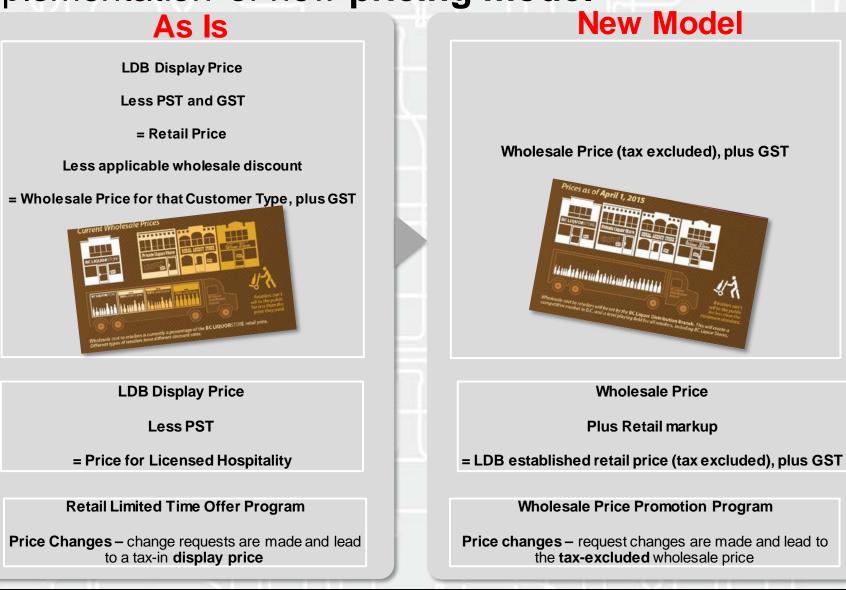
Updated and revised agreements

#### Implementation of new pricing model

- Wholesale pricing
  - Changes from Discount-off Display Price to a Duty Paid Cost plus markup
  - Common wholesale price for all retailers
  - Tax excluded pricing
- Commissions on retail sales replaced with wholesale commission (if applicable) plus retail profit
- · Graduated mark-up rate for medium-sized breweries
- Licensed Hospitality will continue to purchase at the LDB established retail price
- Existing programs for BC Manufacturers will continue
- Retail sales (e.g. Bulk and Special Occasion Licenses) will no longer be reported to LDB as Counter/retail
- Wholesale sales reporting has introduced some new customer types, (eg, Manufacturer On-Site Stores (MOS), and Grocery (GRC))



#### Implementation of new pricing model





Wholesale Customer

Hospitality Customer

Pricing

Manufacturers, Agents & Suppliers

we've heard

Q. Can I continue to direct deliver my products to Hospitality and Wholesale customers?

A. Manufacturers who can direct deliver to hospitality and wholesale customers will continue to do so.



A.



Manufacturers,

Q. What are the changes to BC VQA?

There are no changes to the BCVQA program.



Agents & Suppliers

Manufacturers.

Further information can be found at: www.bcldb.com/doing-business-ldb



**Q.** What is the 'LDB established retail price' for my products?

A. 'LDB established retail price' is the price established by the LDB for all products that are distributed through BC Liquor Stores, Manufacturers or Direct Distributors for sales to Hospitality and Retail customers.

Manufacturers, Agents & Suppliers

Key questions that we've heard

Further information can be found at: www.bcldb.com/doing-business-ldb

**Q.** How and when do I change my prices?

A. Wholesale pricing changes can be made for each fiscal period (12 times per year).

Deadline for submitting price changes for Period 2 (May 3, 2015) is March 24.

Retail prices will be established by



Agents & Suppliers

Manufacturers,

Further information can be found at: www.bcldb.com/doing-business-ldb



Q. What are the reporting changes that I must know about?

A. Retail sales to Retail customers will no longer be reported to LDB. Manufacturers, agents and suppliers will report on wholesale and hospitality sales. Please note new customer types (MOS and GRC).

#### Key upcoming changes: what and when?



#### Manufacturers, Agents & Suppliers

Implementation of new wholesale pricing model

**Revised wholesale reporting** 

Updated and revised agreements

#### Wholesale Customers



All retailers can purchase at **common** wholesale price

Retailers ordering through WCC (Wholesale Customer Centre)

Eligible grocery stores can **begin retailing beverage alcohol** 

#### Hospitality Customers



No significant changes anticipated

Hospitality will continue to pay LDB Established Retail Prices, plus GST

Ordering channels will not change



#### Wholesale customers – LRS, WIN, RAS



All retailers, including BC Liquor Stores can purchase at a **common** wholesale price

- Eliminates a complex model that offered retailers various discounts and moves to a supplier cost plus product category mark-up model.
- For manufacturers who direct deliver to Private Retailers and Hospitality the distribution model will not change.

New wholesale pricing cycle:

- Mar 6-LDB published Period 1 (April 1, 2015) wholesale prices
- Mar 20 LDB published an addendum/update to Period 1 wholesale prices
- Apr 1 effective date for LDB wholesale and BCLS retail prices.



#### Wholesale customers – LRS, WIN, RAS

Wholesale Customers

All retailers can purchase at **common** wholesale price

Retailers ordering through WCC (Wholesale Customer Centre)

Eligible grocery stores can **begin retailing beverage alcohol** 

Retailers ordering through WCC (Wholesale Customer Centre)

- As of **April, 1, 2015**, Private Retailers to be serviced by the Wholesale Customer Centre (WCC) located in Vancouver
  - The wholesale price is available only from the WCC.
  - Should wholesale customers choose to purchase products from a BC Liquor Store, products will be available at the retail price.
  - Retailers must directly purchase privately distributed **beer** from the brewery or distributor. Privately distributed domestic wine will not be impacted.
- The LDB has notified relevant LRS and RAS customers of this change
  - RAS Guideline changes have also been recently communicated



Wholesale Customers

Key questions that we've heard

Q. What price will I pay?

A. All Retailers, including BC Liquor Stores, will pay the common wholesale price.



Wholesale Customers

Key questions that we've heard

Q. Will LRSs and BC Liquor Stores have the same access to products?

A. All retailers – including BC Liquor Stores – will submit orders in the same fashion, have the same access to inventory in the LDB warehouse, and receive the same order/short reports.



Wholesale Customers

Key questions that we've heard

**Q.** What price can I charge for products?

A. Each individual retailer will determine their shelf price based on business decisions and market demands.



Wholesale Customers

Key questions that we've heard

Further information can be found at: www.bcldb.com/doing-business-ldb



# **Q.** Where do Wholesale customers order their products?

All Wholesale customers will be serviced by the WCC. This includes orders of non-stock wholesale products (currently called SPEC).

For privately distributed beer, Wholesale customers are required to contact the brewery or third-party distributor directly.

BC wineries that currently privately distribute to Wholesale Customers will continue to do so.

Key questions that we've heard

Wholesale

**Customers** 

Further information can be found at: www.bcldb.com/doing-business-ldb

# Q. How do Wholesale customers return products?

Returns are to be where the product was purchased from. Wholesale product cannot be returned at a BC Liquor Store.

All requests to return product must be made to the WCC and must first be approved in writing. To return product, Wholesale customers are to contact the WCC and request a Return Authorization Form.

When the return request is approved, arrangements will be made to return the



Α.

Key questions that we've heard

Wholesale

Customers

**Q.** What is your strategy for BCLS?

Strategy for BCLS is evolving and will need to be flexible to meet the demands of customers, market forces and competition.



#### Key upcoming changes: what and when?



Manufacturers, Agents & Suppliers

Implementation of new wholesale pricing model

Revised wholesale reporting

Updated and revised agreements

Wholesale Customers



All retailers can purchase at common wholesale price

Retailers ordering through WCC (Wholesale Customer Centre)

Eligible grocery stores can begin retailing beverage alcohol

#### Hospitality Customers



No significant changes anticipated

Hospitality will continue to pay LDB Established Retail Prices, plus GST

Ordering channels will not change



#### Hospitality customers

No significant changes anticipated for Hospitality customers under the new pricing model

#### Hospitality Customers



No significant changes anticipated

Hospitality will continue to pay LDB Established Retail Prices, plus GST

Ordering channels will not change

#### Ordering and delivery

- Hospitality will continue to order product as they do today (from BC Liquor Stores, Direct Distributors and the Wholesale Customer Centre (if applicable)
- Delivery can be via third-party carrier, if desired

#### Pricing

- Hospitality will continue to purchase at LDB Established Retail Price, plus GST. PST will not be added
- This price will be uniform for sales to Hospitality customers across the BCLS and WCC channels
  - LDB Established Retail prices are available through BCLS, WCC and via the distributors for directly delivered products.



#### Hospitality customers

No significant changes anticipated for Hospitality customers under the new pricing model





No significant changes anticipated

Hospitality will continue to pay LDB Established Retail Prices, plus GST

Ordering channels will not change

Direct delivery through a Direct Distributor (manufacturers, agents and suppliers).

- Direct distributors (both beer and wine) will continue to service Hospitality customers, as they do today
- These Direct Distributors will report Hospitality sales to LDB

#### Tax

• Applicable tax, at the time of purchase, is GST only.

**Product selection** 

- Full LDB product selection available to Hospitality customers
- Direct Distributors will continue to market their products directly to Hospitality customers
- Spec products will continue to be offered to Hospitality (and LRS/WIN Customers) through both the LDB and Direct Distributors.



Customers

Hospitality

**Q.** What is changing for Hospitality customers?

A. No significant changes anticipated for Hospitality customers under the new pricing model.



A

Hospitality Customers

Key questions that we've heard

Further information can be found at: www.bcldb.com/doing-business-ldb



Q. Where do Hospitality customers order their products?

> Hospitality customers should continue to order product as they do today – from BC Liquor Stores, Direct Distributors and the Wholesale Customer Centre (if applicable)

Hospitality Customers

we've heard

Further information can be found at: www.bcldb.com/doing-business-ldb



**Q.** What price does a Hospitality customer pay?

A. All Hospitality customers, regardless of where they purchase product, will continue to pay LDB established retail price plus GST. Like today, there is no PST on these purchases.

Α.

Hospitality Customers

Key questions that we've heard

Further information can be found at: www.bcldb.com/doing-business-ldb



Q. Where do Hospitality customers return product that is defective?

> Hospitality customers should continue to request for returns in a timely manner from the channel where they purchased the product.

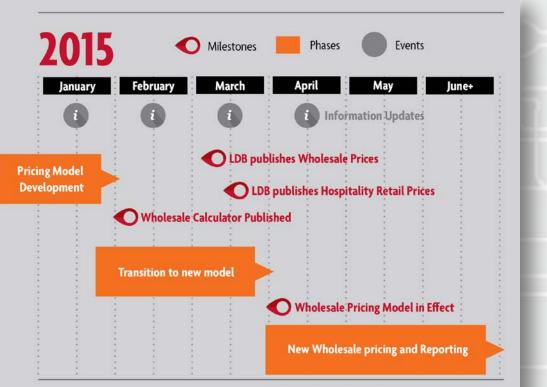
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#### Next steps

The LDB will continue to work with industry partners to support the transition to the new wholesale pricing model.





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#### **Disclaimer:**

This information is based on current processes and decisions. In the event of any changes, this information will be subject to amendment.

Questions or queries, please direct them to:

www.bcldb.com/doing-business-ldb

LDBChanges@bcldb.com

